

**GENERAL TERMS AND CONDITIONS FOR THE PROVISION OF SERVICES
VIA THE PLATFORM**

§ 1

General provisions

1. These Terms and Conditions set out the conditions for the provision of electronic services via the InPost Easy Platform to Customers.
2. The Terms and Conditions are available on the Platform in a format that allows them to be recorded and reproduced in normal mode.
3. The English version of the Terms and Conditions is the binding version.

§ 2

Definitions

1. Unless the context clearly indicates otherwise, the following capitalised terms in these Terms and Conditions shall have the following meanings:

Platform Administrator Alsendo;

Data Controller an entity that processes, on its own behalf and for its own purposes, personal data collected or made available through the Platform. Alsendo and the Carrier act as separate Administrators of Customers' personal data;

Alsendo Alsendo limited liability company with its registered office in Warsaw, ul. Puławska 2, 02-566 Warsaw, entered in the Register of Entrepreneurs of the National Court Register by the District Court for the Capital City of Warsaw in Warsaw, 13th Division of the National Court Register, under KRS number: 0000678992, NIP: 8971840043, REGON: 367328934, share capital PLN 17,412,500.00;

Parcel locker a machine with lockers where you can send and collect Parcels;

Price list a document specifying the current prices for the Service, including the price for the Transport Service depending on the Local Market where the Order is placed, available on the Platform;

InPost InPost limited liability company with its registered office in Krakow, ul. Pana Tadeusza 4, 30-727 Krakow, entered in the Register of Entrepreneurs of the National Court Register by the District Court for Krakow-Śródmieście in Krakow, 11th Commercial Division of the National Court Register, under KRS number: 0000543759, NIP: 6793108059, REGON: 360781085, share capital PLN 116,278,450.00;

Customer A User who is a Consumer who orders a Transport Service via the Platform;

Consumer a natural person who orders Transport Services via the Platform;

- (i) for private purposes, i.e. not directly related to their business or professional activity; or
- (ii) in connection with sole proprietorship, when the content of the agreement indicates that it is not of a professional nature for that person;

Payment Operator	PayU Spółka Akcyjna with its registered office in Poznań, at ul. Grunwaldzka 186, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court Poznań – Nowe Miasto i Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000274399, NIP number 7792308495, REGON number 300523444, share capital PLN 7,789,000, paid-up capital PLN 7,789,000, being a payment service provider within the meaning of the Act of 19 August 2011 on payment services, entered in the register of domestic payment institutions kept by the Polish Financial Supervision Authority under number IP1/2012;
Platform	the InPost Easy website at www.inposteasy.com , enabling the submission of Orders;
Packing Guide	a document specifying the rules for preparing, packaging and securing a Parcel and its contents in a manner ensuring its safe acceptance, transport and delivery, available on the Platform at: https://inpost.pl/sites/default/files/docs/regulaminy/inpost-internationals-rules-preparing-and-packing-parcels-valid-13112024-1986720.pdf and: https://inpost.pl/sites/default/files/docs/regulaminy/preparation-and-packaging-rules-inpost-parcels-valid-24072025-2090011.pdf
Carrier	with regard to the Polish Local Market, InPost, and with regard to other Local Markets, an entity affiliated with InPost by capital, personnel or on the basis of a binding agreement, permanently and professionally providing postal, transport or forwarding services in domestic or international transport, operating within the area of a given Local Market. The list of Carriers assigned to individual Local Markets is attached as Appendix 1 to the Terms and Conditions;
Parcel	a package packed in accordance with the Terms and Conditions of the relevant Carrier, which the Carrier will accept and deliver in the manner chosen by the Customer, as permitted by these Terms and Conditions and the Carrier's Terms and Conditions. The Terms and Conditions of the relevant Carrier may contain restrictions on the contents of the Parcel;
PUDO	a parcel service point located in a commercial or service facility or other designated location, enabling the collection or delivery of a Parcel;
Terms and Conditions	these Terms and Conditions for the Provision of Services via the Platform;

Carrier Terms and Conditions	the terms and conditions of the entity providing Transport Services on a given Local Market. References to the current Carrier Terms and Conditions can be found in Appendix 1 to the Terms and Conditions;
Local Market	the territory or region to which the Platform's offer is directed and where the Transport Service can be provided; The list of available Local Markets is provided in Appendix 1 to the Terms and Conditions;
Force majeure	an extraordinary, external event that is impossible to predict and prevent with due diligence, in particular: natural disasters (floods, fires, hurricanes, earthquakes), acts of war, riots, acts of terrorism, general strikes, transmission or telecommunications network failures, epidemics or other events of a similar nature that prevent or significantly impede the performance of obligations under the Regulations;
Services	services provided by the Platform Administrator to Customers on the basis of these Terms and Conditions, consisting in enabling Customers to place Orders via the Platform without the need to register, and in settling the remuneration for the Transport Services ordered;
Transport Services	services provided by the Carrier aimed at accepting, sorting, transporting and delivering a parcel under the terms and conditions specified in the relevant Carrier's Terms and Conditions. The legal nature of the Transport Service is determined in each case by the Carrier's Terms and Conditions;
User	A consumer or other entity that has accessed the Platform website;
Order	Transport Service order placed by the Customer via the Platform.

§ 3

Who are the services intended for and what needs to be done to order the transport of a Parcel

1. The Platform administrator is Alsendo, which provides technological support for the Platform, in particular by supplying software enabling Customers to place Orders via the Platform for the transport of parcels in domestic or international transport, forwards Orders to the Carrier for execution, and settles the remuneration for the ordered Transport Services . Transport Services are provided directly by the Carrier responsible for the Local Market where the Order is placed.
2. Services via the Platform are provided exclusively to Consumers. By concluding a contract for the provision of Services with the Platform Administrator, the Customer declares that they are acting as a Consumer.

When is the contract concluded?

3. The contract for the provision of Services is concluded at the time the Customer makes payment for the Order. Payment for the Order is understood as the moment when the Customer's bank account is effectively debited by the Payment Operator.
4. The contract for the provision of Transport Services is concluded by the Platform Administrator with the Carrier in its own name, but on behalf of the Customer.

5. A prerequisite for placing and executing an Order via the Platform is that the Customer reads and accepts these Terms and Conditions and the Carrier's Terms and Conditions applicable to the Local Market area in which the Order is placed.
6. Technical requirements:
 - a) a computer, telephone or other device supporting the Mozilla Firefox, Chrome, Safari or Opera web browser – the recommended version should not be older than 6 months;
 - b) access to the Internet;
 - c) an active e-mail address;
 - d) telephone number.
7. The Platform Administrator is not responsible for technical errors and problems with access to the Platform or any of its functionalities resulting from failure to meet the technical requirements specified in section 6 above or caused by entities for which the Platform Administrator is not responsible, e.g. Internet service providers used by the Customer.
8. All information and notifications regarding the execution of Orders placed by the Customer via the Platform, including in particular those concerning settlements, will be sent to the Customer to the e-mail address provided by them. The e-mail address provided by the Customer is the correspondence address to which the Platform Administrator will send all correspondence regarding the executed Orders. All declarations of will sent in the form of an e-mail shall be deemed to have been made at the moment of their entry into the electronic communication medium in a manner enabling the addressee of the message to become acquainted with the content of the declaration.
9. The Platform Administrator reserves the right to introduce technical breaks in the functioning of the Platform and to temporarily disable the Platform for the purpose of repair, expansion, modification or maintenance. Platform users will be informed in advance by means of an appropriate message on the Platform website. The Platform Administrator shall not be liable for any damage suffered by Customers in this respect.

§ 4

How to place an Order and what are the conditions for accepting an Order for execution

1. In order to place an Order, the Customer fills in an electronic form on the Platform, specifying:
 - a) country of dispatch;
 - b) country of delivery;
 - c) method of shipment;
 - d) the size of the Parcel by selecting the appropriate size (S, M, L)
 - e) according to the table below:

Size S	<ul style="list-style-type: none"> • maximum dimensions of the Parcel (height x width x length): 80 x 380 x 640 mm • minimum length of the shortest side of the Parcel: 21 mm • maximum Parcel weight: 25 kg
Size M	<ul style="list-style-type: none"> • maximum dimensions of the Parcel (height x width x length): 190 x 380 x 640 mm • minimum length of the shortest side of the Parcel: 81 mm • maximum Parcel weight: 25 kg

Size L

- maximum dimensions of the Parcel (height x width x length): 390 x 380 x 640 mm
- minimum length of the middle side of the Parcel: 191 mm
- maximum Parcel weight: 25 kg

The middle side of the Parcel, i.e. the side that is neither the shortest nor the longest.

- f) recipient details: first name, surname, name and address of the collection point, telephone number, e-mail address;
 - g) Sender details: first name, surname, name and address of the collection point, telephone number, e-mail address
 - h) The sender's e-mail address is required for invoicing purposes.
2. After completing the form and accepting the Terms and Conditions, the Customer can proceed to the Order summary and make the payment for the Parcel. The Parcel fee, in the amount specified in the Order summary, based on the Parcel parameters previously completed by the Customer, is charged in advance, at the time of payment for the Parcel.

Conditions for accepting an Order

3. The condition for accepting an Order for execution is the payment of the full fee for the Parcel in advance in EUR or PLN. Payment in PLN is only possible for deliveries from Poland. Payment for the Parcel can only be made electronically via the Payment Operator, using the payment methods available at the time of placing the Order and under the terms and conditions specified in the Payment Operator's regulations. Before making the payment, the Customer is obliged to read the Payment Operator's regulations.

What is not included in the fee

4. The fees referred to in section 3 do not include customs duties, public levies and other fees related to the Parcel and provided for by the relevant provisions of law, which the Customer is obliged to pay directly to the account of the relevant authority. The Customer is jointly and severally liable with the recipient of the Parcel for the payment of customs duties, public levies and other fees provided for by the relevant provisions of law arising in connection with the execution of the Order.

What happens if the Order is not paid for

5. If the payment is not made within the time limit specified in the Payment Operator's regulations, the Order shall be deemed not to have been successfully placed.
6. The Customer will be informed immediately, i.e. no later than within 1 day of receipt of payment, at the e-mail address provided by them in the form, about the transfer of the Order to the Carrier. The delivery time of the Parcel specified in the Carrier's Terms and Conditions is counted from the moment of physical transfer of the Parcel to the operator's network through its correct posting, in accordance with the network's operating hours. In addition, the Customer will receive information about the status of their Order.

Customer responsibility

7. The Customer is obliged to complete the form accurately and truthfully. Neither the Platform Administrator nor the Carrier shall be liable for the Customer's incorrect completion of the form or for the Customer providing false or incomplete data. The Customer acknowledges and accepts that once the Order form has been completed and approved, it will not be possible to change the billing details and label.

8. The Platform does not apply individual price adjustments for Services to Consumers, including algorithms that track Consumer activity and determine their preferences. Thus, the Platform Administrator does not make automated decisions in this regard.

Confirmation of payment for the Service

9. The Customer will receive a VAT invoice from the Platform Administrator confirming payment for the Service, in accordance with applicable law. The invoice is issued and sent in electronic form to the e-mail address provided by the Customer.
10. After completing the Order submission process, including payment, the Customer shall immediately receive a label enabling him to send the Parcel to the email address provided in the form. The Platform Administrator shall forward the Order details to the relevant Carrier in order to commence the Transport Service.
11. The Customer is obliged to prepare the Parcel in a manner ensuring its safe transport, in particular by means of appropriate packaging and securing the contents. Detailed guidelines on how to pack and label the Parcel are set out in the Packaging Guide.
12. The Customer is obliged to deliver the Parcel to the indicated Parcel Locker or PUDO no later than before the expiry date of the label.
13. Failure to comply with the requirements set out in points 11-12 as well as the Carrier's Terms and Conditions, may result in the refusal to accept the Parcel for transport, of which the Customer will be notified immediately, i.e. no later than within 3 days from the expiry date of the label or - if the violations concern the method of packaging the parcel or the inconsistency of the description of the parcel contained in the form with reality from the delivery of the Parcel to the Parcel locker or PUDO.

§ 5

What cannot be sent

1. It is unacceptable to send Parcels via the Platform whose size or shape exceeds the sizes or shapes permitted by the Terms and Conditions or whose contents are contrary to the law, these Terms and Conditions, the Terms and Conditions of the selected Carrier, or pose a threat to human life or health, or may cause damage to other parcels or equipment.
2. In particular, the following are excluded from transport:
 - a) hazardous materials as defined by ADR regulations,
 - b) live animals,
 - c) human corpses and remains,
 - d) items requiring special transport conditions (e.g. controlled temperature),
 - e) money, securities, jewellery or other items of significant value.
3. A detailed list of items excluded from transport can be found in the Carriers' Regulations.

§ 6

Obligations and responsibilities of the parties

1. The Platform Administrator undertakes to:
 - a) providing the Customer with a Platform enabling the submission of Orders,
 - b) concluding a contract for the provision of Transport Services with the Carrier, in accordance with the Order placed by the Customer,
 - c) transferring the details of the Order placed to the Carrier for the purpose of providing the Transport Service,

- d) ensuring access to the current versions of the Carriers' Terms and Conditions and the current Price List,
 - e) issuing a document confirming payment of the remuneration for the Parcel and settling the remuneration for the Transport Service with the Carrier.
2. The Customer undertakes to:
- a) correctly completing the Order form,
 - b) providing data consistent with the actual state of affairs,
 - c) paying for the Parcel,
 - d) properly securing and preparing the Parcel in accordance with the Packaging Guide,
 - e) handing over the Parcel for transport in the manner and place specified when placing the Order.
3. Parcels sent by Customers via the Platform, as part of the Parcel fee, are covered by additional Carrier protection in the event of loss, damage or shortage of the Parcel. The amount of additional protection specified in these Terms and Conditions takes precedence over the amount specified in the relevant Carrier Terms and Conditions.
- a) Additional Carrier protection for Parcels whose country of origin and country of delivery is Poland - the applicable amount is a maximum of PLN 1,000. In the case of shipments to Poland, compensation may be paid to the recipient of the parcel rather than to the sender. Customers are advised to consult the terms and conditions of the carrier concerned for further details.
 - b) For any other configuration, the applicable amount is a maximum of EUR 250.
 - c) The value of the parcel is converted according to the exchange rate of the National Bank of Poland on the date of the sales document or label generation. It is also permissible to pay the refund in EUR.
 - d) No additional compensation options will be offered.
4. The Platform Administrator reserves the right to refuse to accept an Order from a Customer in the event of a significant violation of the Terms and Conditions or the Carrier's Terms and Conditions by the Customer, in particular in the event of providing false or incomplete data in the form or sending Parcels that do not comply with the Terms and Conditions or the Carrier's Terms and Conditions. Refusal to accept an Order will be displayed in the form of a message visible on the screen of the device through which the Order is placed. A Customer who has been refused the possibility of placing an Order may, within 7 days of receiving the message, submit an appeal in electronic form via the contact form available on the Platform. The appeal will be considered by the Platform Administrator within 14 days of its receipt, and the decision will be communicated to the Customer by e-mail.
5. The Platform Administrator, subject to the provisions of these Terms and Conditions or mandatory provisions of law, shall be liable to the Customer for the proper performance of the contract, including in particular the proper functioning of the Platform and the performance of the Transport Service. The Transport Service is provided by a Carrier with whom the Platform Administrator concludes a contract in its own name but on behalf of the Customer. The Platform Administrator's liability for the Transport Service corresponds to the scope of liability provided for in the applicable provisions of law, including in particular the provisions of transport law and the regulations applied by the Carrier, unless they are contrary to mandatory provisions.
6. The Platform Administrator shall not be liable for improper performance of the Service caused by reasons beyond its control, including:

- a) caused by Force Majeure,
- b) caused by the Customer's violation of the Terms and Conditions, the Carrier's Terms and Conditions or generally applicable laws.

§ 7

Contact methods and complaint procedure

1. The Customer is entitled to contact the Platform in matters related to the execution of the Order, to the extent that the Customer or the recipient of the Parcel needs support, information or other actions related to the execution of the Order. Contact will be possible via the contact form available on the Platform. Notwithstanding the above, the Customer or recipient of the Parcel has the right to obtain information directly from the Carrier in the manner and under the conditions specified in the Carrier's Terms and Conditions. During the authentication process, the Carrier may ask the Customer or the recipient of the Parcel to provide identification data, such as first name, last name, company name (if applicable), telephone number or e-mail address associated with the Parcel, and the parcel number, necessary to provide proper support.
2. The Customer may lodge a complaint for non-performance or improper performance of the Services or Transport Services ("Complaint") concerning:
 - a) loss, shortage, damage or delay in delivery of the Parcel ("**Complaints Regarding the Transport Service**"); in accordance with the applicable rules and conditions specified in the local Regulations for the relevant market (the links to all local Regulations are provided in Annex 1).
 - b) the functioning of the Platform and Services provided directly by the Platform Administrator ("**Complaints Regarding the Platform**");
 - c) irregularities in the issuance of VAT invoices ("**Financial Complaints**").
3. Complaints regarding payments should be submitted directly to the Payment Operator, in accordance with the Payment Operator's terms and conditions.

Complaints Regarding Transport Services

4. Complaints Regarding Transport Services should be submitted electronically via the complaint form available on the Platform.
5. Complaints Regarding Transport Services should be submitted within the deadlines indicated in the Carrier's terms and conditions. A complaint submitted via the complaint form should contain the information required in the form, necessary for its proper consideration, as well as all relevant supporting documents. The Customer is obliged to provide additional information, if required by the Carrier, in order to properly consider the complaint.
6. Submitting a complaint electronically, together with an e-mail address, is tantamount to consenting to the delivery of responses and requests regarding the complaint in electronic form to that e-mail address.
7. Complaints regarding Transport Services will be considered by the Carrier within time based on each case in the Carrier's Terms and Conditions.
8. Upon submission of a Transport Complaint by the Customer of the Parcel, the Platform Administrator grants them the power of attorney to submit the complaint and receive any compensation.

Financial Complaints and Complaints Regarding the Platform

9. Complaints Regarding the Platform should be submitted via the contact form available on the Platform by selecting the subject "Other" or by e-mail to claim-inposteasy@alsendo.com.

10. Complaints regarding the functioning of the Platform or the Services provided by the Platform Administrator should be submitted immediately after the irregularity is detected, together with a description of the problem and the expected method of its removal.
11. Financial Complaints should be submitted via the contact form available on the Platform by selecting the subject "Invoices and Payments".
12. Financial complaints should be submitted immediately after detecting irregularities in the issuance of a VAT invoice, together with a description of the irregularities and the expected method of rectification. The complaint may be submitted no later than the expiry of the limitation period for the tax liability.
13. In order to enable efficient processing of the complaint, the Consumer should, if possible, submit the complaint within 14 days from the date on which they became aware of the circumstances justifying its submission, attaching information justifying the complaint, a description of the incident and the expected corrective action.
Submitting a complaint after this deadline does not exclude or limit the Consumer's statutory rights, in particular the limitation periods provided for in the applicable law.
14. If the Complaint contains deficiencies that prevent its examination, the Customer will be requested to supplement it within 7 days, to the e-mail address indicated in the complaint. The request should specify the type of deficiencies, the deadline for their removal and the consequences of failure to remove them within that deadline. The deadline for examining the Complaint shall run from the date of completion of the deficiencies in accordance with the request.

§ 8

Withdrawal from the contract by the Consumer

1. The Consumer has the right to withdraw from the contract for the provision of Services within 14 days of its conclusion, unless the Service has been fully performed with the Consumer's consent and the Consumer has been previously informed that they will lose the right of withdrawal after the Service has been performed. The performance of the Service by shall be understood as the expiry of the label's validity period, delivery of the Parcel or its return to the sender in the event of unsuccessful delivery. If the Customer withdraws from the contract after the parcel has been sent, the Customer is not entitled to a refund of the Parcel fee. In other cases, the Parcel fee will be refunded within 14 days from the date of submission of the declaration of withdrawal from the contract.
2. In order to exercise the right of withdrawal, the Consumer should submit a request using the form available on the website in the Help section, providing the parcel number and the e-mail address used when placing the order.

§ 9

Personal data protection

1. Alsendo and the Carrier relevant to the local market act as data controllers of the personal data of Customers and other natural persons provided when placing an Order. Alsendo and the Carrier also act as data controllers of Users' personal data.
2. The personal data referred to in paragraph 1 is processed for the purposes specified in the Terms and Conditions and the Carrier's Terms and Conditions, related to the provision of Services, Transport Services and the handling of Orders or any complaints.

3. Detailed information on the processing of personal data is available in Alsendo's Privacy Policy posted on the Platform at <https://inposteasy.com/api/documents/pl/privacy-policy.pdf> and in the Carrier's privacy policies on Local Markets.
4. Alsendo is the data controller of personal data processed for the purpose of providing Services via the Platform and for purposes related to its functioning (including billing, complaint handling, verification). More: Alsendo Privacy Policy <https://inposteasy.com/api/documents/pl/privacy-policy.pdf>
5. The Carrier is the data controller of personal data processed in connection with the provision of the Transport Service via the Platform and for related purposes, such as handling complaints and responding to customer enquiries. Detailed information on the processing of personal data, including your rights, can be found in the Inpost Privacy Policy <https://inpost.pl/polityka-prywatnosci>
6. The Carrier is not the data controller or processor with regard to any data contained in the Shipment and is not responsible for its processing. If the Shipment is opened in accordance with the provisions of these Terms and Conditions, the Carrier becomes the data controller of the data contained in the Shipment and may process it in accordance with these Terms and Conditions, only to the extent necessary to take the necessary steps to deliver the Shipment, return it to the sender or find the person authorised to dispose of the Shipment.
7. The Carrier reserves the right to monitor activities performed in the vicinity of the Machine. The recordings may be used by the Carrier for the purpose of considering complaints or made available by the Carrier at the request of authorised authorities, in accordance with the provisions of applicable law.
8. The Carrier shall not be liable for failure to update the personal data provided when ordering the Transport Service.
9. We use cookies on the Platform, which are small text files stored on the User's device. Cookies help to tailor content to the User's preferences and analyse how the website is used. The User may change the cookie settings in their web browser at any time. The data controller of personal data collected through cookies is Inpost, more: Inpost cookie policy: <https://inpost.pl/polityka-cookies>
10. Personal data is processed within the limits specified in the Terms and Conditions and the Carrier's Terms and Conditions, in connection with the provision of Services, Transport Services and the handling of Orders, as well as any complaints.
11. In connection with handling enquiries from Users, in the event of an enquiry being addressed to the wrong entity, we reserve the right of data controllers to forward the enquiry to each other, together with the necessary personal data, in order to provide a correct and timely response. The legal basis for this action is the legitimate interest of the data controller (Article 6(1)(f) of the GDPR).

§ 10

Final provisions

1. The Terms and Conditions are subject to Polish law. With regard to services provided on Local Markets, the mandatory provisions applicable to a given Local Market shall apply, in particular those which grant Consumers more favourable rights.
2. In matters not covered by the Terms and Conditions, the provisions of Polish law shall apply, in particular the Polish Civil Code and the Act on the provision of electronic services.

3. With regard to the rules for the provision of Services, including the parameters, weight and size limits of Parcels, as well as the rules for sending and delivering Parcels, these Terms and Conditions shall take precedence over the Terms and Conditions of Carriers applicable in individual Local Markets. In the event of any discrepancies, the provisions of these Terms and Conditions shall apply.
4. The Platform Administrator reserves the right to amend the Terms and Conditions for important reasons, in particular in the event of changes in the law, the scope of Services or the technical conditions of the Platform's operation.
5. Amendments to the Terms and Conditions shall enter into force on the date specified in their new wording, but not less than 14 days from the date of publication on the Platform, unless it is impossible to meet this deadline due to changes in the law or decisions of state authorities.
6. Changes to the Price List are made on an ongoing basis and do not constitute an amendment to the Terms and Conditions. Changes to the Price List do not apply to Orders placed before they are made.
7. The Terms and Conditions shall enter into force on 1 December 2025.

Appendix 1 to the Terms and Conditions

Local Market	Carrier Name	Reference to the Terms and Conditions	Privacy Policy
France	MONDIAL RELAY, SASU	https://www.mondialrelay.fr/media/126278/20251021-france-cgv-site-web-mr-fr-version-actualis%C3%A9e.pdf	https://www.mondialrelay.fr/donnees-personnelles/
Belgium	MONDIAL RELAY	https://www.mondialrelay.be/fr-be/envoi-de-colis/conditions-generales-de-vente/	https://www.mondialrelay.be/nl-be/privacybeleid-website-applicatie/
Netherlands	MONDIAL RELAY	https://www.mondialrelay.nl/algemene-verkoopvoorwaarden/	https://www.mondialrelay.nl/privacybeleid-website-applicatie/
Luxembourg	MONDIAL RELAY	https://inposteasy.com/api/documents/fr/mondial-relay-general-terms-of-sale-lu.pdf	https://www.mondialrelay.fr/donnees-personnelles/
Spain	MONDIAL RELAY S.A.S.U. BRANCH IN SPAIN	https://www.inpost.es/realiza-un-envio/condiciones-generales/	https://www.inpost.es/politica-de-privacidad/
Portugal	MONDIAL RELAY Sucursal em Portugal	https://www.inpost.pt/condicoes-gerais-de-venda/	https://www.inpost.pt/politica-de-privacidade/
Italy	Locker Inpost Italia srl a socio unico	https://inpost.it/en/terms-and-conditions	https://inpost.it/politica-sulla-riservatezza
Poland	InPost spółka z ograniczoną odpowiedzialnością	https://inpost.pl/regulaminy	https://inpost.pl/polityka-privatnosci

Appendix 2 to the Terms and Conditions

List of available Local Markets

1. Poland
2. France
3. Belgium
4. Netherlands
5. Luxembourg
6. Spain
7. Portugal
8. Italy